

Buckinghamshire & Surrey trading standards

Worried about nuisance phone calls?

Unfortunately nuisance phone calls are on the increase. Many of them are scams that aim to con people out of money. A **trueCall** device will block unwanted phone calls to help give you peace and quiet at home, while allowing your friends, family and other trusted people to call you.



trueCallTM
STOPS NUISANCE CALLS



What is a nuisance call?

Any kind of unwelcome phone call you receive. For example, market research and sales calls. Or criminals trying to get your personal and financial details by pretending to be from a bank, well-known company or government agency.

How does it work?

trueCall is a small device that plugs into your landline's phone socket. It takes the stress out of answering the phone by allowing your friends, family and other trusted people to call you, while blocking everyone else.

Am I eligible and how do I get one?

Apply online by scanning this QR code



Email us at trading.standards@surreycc.gov.uk

Or phone Citizens Advice on 0808 223 1133 and ask for a call blocker from Buckinghamshire & Surrey Trading Standards.

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If you would like this information in large print, on CD or in another language contact us on:

Tel: 0300 200 1005 (+18001 for Text Relay)

SMS: 07860 053465

Email: contact.centre@surreycc.gov.uk